

31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

## COMMUNITY PATROL REPORT

February 2020

Community Patrol’s primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol’s services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Violation	December		January		February	
	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speed (Patrol)	1	0	1	7	1	10
Speed (Trailer)	0	91	0	186	0	75
Misc. Traffic	6	3	9	9	9	1
Bus Stop	0	7	0	3	0	8
Parking	44	252	44	256	45	321
Golf Cart	1	3	0	0	2	3
Curfew	0	0	0	0	0	0
Noise	26	4	29	1	24	4
Gate Runner	0	13	0	32	0	28
Animal Related	58	8	51	20	51	13
Solicitation	2	0	4	0	0	0
Failure to Comply	0	4	0	7	0	9
Verbal Abuse to Staff	0	2	0	5	0	3

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## Additional Information

	December	January	February
Total Calls for Service	283	309	303
Call for Service – Unable to Locate	60	65	41
Suspicious Person / Vehicle <i>(Average Response Time)</i>	46/9.59	45/9.44	38/9.63
Foot Patrols of Amenities and Parks	4068	4030	3720

## Gate Entry Statistics

	December	January	February
Total Guest Passes issued by Gate	-	-	-
- Main Gate	18,323	16,758	15,620
- East Gate	11,805	11,649	10,669
- North Gate	8,552	7,724	7,008
Total Guest Entries by Gate	-	-	-
- Main Gate	37,016	36,307	32,637
- East Gate	24,105	25,629	22,119
- North Gate	16,576	17,067	14,398
Total RFID Entries by Gate	-	-	-
- Main Gate	71,118	81,215	91,684
- East Gate	24,943	33,639	40,511
- North Gate	35,734	42,692	43,121
Confiscated Guest Passes	369	382	277

## Two Guest Lane Entry Protocol\*

	December	January	February
Total time in minutes	-	-	-
- Main Gate	127	64	73
- East Gate	115	0	0

\*If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

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### Incident Report Summary

	December	January	February
Motor Vehicle Accident	8	5	3
Vandalism	5	6	6

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### Incident Report Detail

Incident Description	Location
Motor Vehicle Accident	Vacation Dr
Motor Vehicle Accident	North Gate
Motor Vehicle Accident	CLDN/Windward Dr
Vandalism	Sierra Park-Table
Vandalism	Road Runner Park-Port-a-Let
Vandalism	Sierra Park-Playground
Vandalism	Holiday Harbor-Trash Can
Vandalism	Gault Field-Score Box #2
Vandalism	Sierra Park-Men's Restroom

Report presented by: *William Jordan (Account Manager)*

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## Marine Patrol Report

FEBRUARY 2020

Marine Patrol’s primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the “Calls for Service” column reflects the number of calls made by community members based on the violation type.

### Citations Issued

Citation	DEC	JAN	FEB
LM.2.5 Expired/ No Registration ( State )	0	0	175
LM.2.6 Expired/ No Registration ( POA )	1	0	3
LM.2.7 Expired / No Registration at a dock or lift	2	1	6
LM.7.3 Reckless behavior while operating a motorized boat	0	0	0
GR.6.2c Failure to present valid ID	0	0	0
GR.4.4 Fishing License	4	1	9
LM.6.7 Excessive Wake	6	0	0

### Warnings Issued

Warning	DEC	JAN	FEB
LM.2.5 Expired/ No Registration ( State )	0	3	0
LM.2.6 Expired/ No Registration ( POA )	0	0	0
LM.6.19 Secure Moored Boats Required at Docks	1	1	0
LM.6.13 Follow Counter-Clockwise Pattern	2	1	0
LM.8.2 Lifejackets must be worn by all persons	0	2	3
GR.4.4 Fishing License	2	2	0
LM.6.7 Excessive Wake	1	2	2

### Additional Information

	DECEMBER	JANUARY	FEBRUARY
Total Calls for Service	31	34	48
Boat Safety Inspection	12	14	14
Boat Tow (Out of fuel/mechanical)	6	4	6
Boat Tow (Adrift)	2	0	1
Battery Assist	2	0	2
P&C Inspector Escort Hours	9.45	10.6	10.5
Fishing License Checks	4	19	13
Quagga Inspection	5	9	11
White Tag Applied	5	15	13
Quarantine Tag Applied	0	0	0

### Boat Operating Hours

	DECEMBER	JANUARY	FEBRUARY
Boat 1 START 6833.2 / END 7002.1	170.5	156.9	168.9
Boat 2 START 6260.9 / END 6299.7	120.3	188.4	38.8
Boat 3 START 878.5 / END 878.5	14.9	0	0
Boat 4 START 973.2 / END 1021.5	0	12.4	48.3

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### Boat Operating Hours by Location

	DECEMBER	JANUARY	FEBRUARY
Main Lake	155.4	202.7	140
East Bay	150	155	116
North Ski	0	0	0

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## Incident Report Summary

	DECEMBER	JANUARY	FEBRUARY
NO REPORTS	0	0	0

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## Incident Report Detail

Incident Description	Location

Report presented by: *Don Motteler (Marine Patrol Captain)*