Board of Directors

Regular Session Board Meeting Agenda
Tuesday, November 5, 2024 - 6:00 P.M.
22200 Canyon Club Drive, Canyon Lake, CA 92587
This meeting may also be joined virtually at vm.clpoa.net
Dial into the Zoom meeting by phone: 1-669-900-6833
Meeting ID: 837 3700 4446

- 1. Welcome and Call to Order
 - Pledge of Allegiance
 - Verification of Quorum
- 2. Approval of Minutes
 - October 1, 2024
- 3. Public Official Comments
- 4. Presentations
 - Community Patrol Update
 - Member of the Month
- 5. Announcements
- 6. Member Comments on Non-Personnel Issues (30 minutes total and limited to 3 minutes per person) As a member of this association, you are welcome to address the Board of Directors at Regular Open Session Board Meetings. Please submit a written request to the clerk of the board. Please include your Name and Tract and Lot with your written member comment. All comments shall be limited to three (3) minutes and must be relevant to matters within the CLPOA jurisdiction. The comment section will be limited to 30 minutes total. The Board of Directors reserve the right to limit this section of the meeting to a time they believe is appropriate. Please note: Pursuant to Civil Code §4930, the Board of Directors is prohibited from discussing or taking action on items not on the agenda. Therefore, if a response is given, it will be limited to the following: the matter will be taken under advisement, the matter will be referred to appropriate personnel or a very limited factual response will be provided.
- 7. Consent Agenda (Items A C)
 - A. APPROVAL: Ratify Monthly Financial Statement Review (Susan Dawood)

 Proposed Resolution: That the Board of Directors review and approve the monthly Financial Statements, and all additional required information per Code Sec. 5500.
 - B. Report of Executive Session Actions (Andrea Moreno)

 Proposed Resolution: That the Board of Directors review and approve the Executive Session Actions, as written.
 - C. Authorization of Liens (Susan Dawood)

<u>Proposed Resolution:</u> That the Board of Directors authorize the Controller or the appropriate personnel to record the liens against the attached Assessor Parcel Numbers in accordance with Civil Code §5673 in order to secure the debt owed to the Association.

8. **Board Action Items**

8.1 APPROVAL: Appeals Committee Member Appointment (Andrea Moreno)

<u>Proposed Resolution:</u> It is recommended that the Board of Directors appoint Kelly Clement as a member of the Appeals Committee.

8.2 APPROVAL: Security Advisory Committee Member and Alternate Member Appointment (Ken Toler)

<u>Proposed Resolution:</u> It is recommended that the Board of Directors approve to appoint Sol Linver as a member and Chris Hickok as an alternate member to the Security Advisory Committee; contingent upon execution of the confidentiality agreement, effective immediately.

8.3 APPROVAL: Reserve Funding 3 North Ski Docks (Steve Schneider)

<u>Proposed Resolution</u>: It is recommended that the Board of Directors approve the funding of \$154,000.00 plus a 5% contingency from the Repair and Replacement Fund, 02-670 for the replacement of the 3 docks in the North Ski Area.

8.4 APPROVAL: Reserve Funding to "Year Three" Pavement Engineering Services

<u>Proposed Resolution:</u> It is recommended that the Board of Directors approve entering into a contract for the "Year Three" pavement engineering services as described, in the amount of \$74,006.00 to come from the Road Reserve Fund.

9. Association Reports

- Board Liaison Committee Reports
- General Manager Report (Eric Kazakoff)
- Staff Reports, as written

10. Board Comments

11. Architectural Appeals

A. Arya Khoshal 22621 Canyon Lake Drive South

Appealing ACC Denial of Incomplete Solar Panel Permit

<u>Proposed Resolution:</u> That the Board of Directors uphold the ACC Committee decision and the member's request for roof to remain as is. It is also requested that the member comply with the conditions of approval.

B. Wesley Hamik 30154 Point Marina Drive

Appealing ACC Denial of Shade Cover in the Side Setback

<u>Proposed Resolution:</u> That the Board of Directors uphold the ACC Committee decision and deny the members request for the patio/shade cover located in the five (5) foot side setback.

12. Next Meeting Date

Tuesday, December 3, 2024, at 1:00 p.m. – Executive Session



• Tuesday, December 3, 2024, at 6:00 p.m. – Regular Session

13. Adjournment

Please be courteous and respectful to other members, Board of Directors and representatives from Management at all times. We ask that you do not raise hands or interrupt the Board or anyone else who may be speaking. No alcohol shall be permitted and/or consumed at Board meetings and/or Membership meetings. A member not adhering to these protocols and/or who becomes unruly may be asked to leave the meeting. Failure to comply will result in a special hearing with the Board where disciplinary action may be taken.

The Canyon Lake Property Owners Association Board of Directors (Board) met in Regular Session on Tuesday, October 1, 2024. President Bill Van Vleet called the meeting to order at 6:01 p.m. Directors present were Alex Cook, Jeff Bill, Joe Kamashian and Greg Doherty. Five Board Members were present. Quorum was met. Also, present were Legal Counsel, Attorney Theresa Felicia; General Manager Eric Kazakoff; Sr. Manager of Planning and Compliance Cheryl Mitchell; Director of Finance Susan Dawood; Director of Operations Steve Schneider; Director of Community Services Tiffany Cribbs; Recreation Manager Jose Montano; Community Patrol Manager Ken Toler; ACC Chairperson Daid Humphrey; Director of Corporate Administration Harmony McNaughton; and Clerk of the Board Andrea Moreno.

1. Welcome and Call to Order

Pledge of Allegiance was led by Directory Doherty. Verification of Quorum by Clerk of the Board Andrea Moreno.

2. Approval of Minutes

September 3, 2024

MOTION/RESOLUTION: Director Cook moved that the Board of Directors approve the Regular Session Board Meeting Minutes, as attached. Director Doherty seconded. Five votes in favor. MOTION CARRIED

3. Public Official Comments

The Board heard comments from public officials.

4. Presentations

- Allied Universal Security Services Community Patrol Chief Zachary Wells provided a Community Patrol Update.
- Director Jeff Bill recognized the Member of the Month Ilyssa DeCasperis

5. Announcements

General Manager Eric Kazakoff recognized Harmony McNaughton

6. Member Comments on Non-Personnel Issues

The Board heard member comments.

7. Consent Agenda (Items A - E)

MOTION/RESOLUTION: Upon motion properly made by President Van Vleet item D was pulled.

<u>MOTION/RESOLUTION:</u> Upon motion properly made by Director Cook, seconded by Director Doherty and five votes in favor, items A, B, C, and E were approved.

<u>MOTION/RESOLUTION:</u> Upon motion properly made Director Bill, seconded by Director Kamashian. A roll call vote was held. Five votes in favor, item D was approved.

A. APPROVAL: Ratify Monthly Financial Statement Review

<u>MOTION/RESOLUTION</u>: That the Board of Directors review and approve the monthly Financial Statements, and all additional required information per Code Sec. 5500. APPROVED



B. Report of Executive Session Actions

<u>MOTION/RESOLUTION</u>: That the Board of Directors review and approve the Executive Session Actions, as written. APPROVED

C. APPROVAL: Reserve Funds Transfer

MOTION/RESOLUTION: That the Board of Directors, in compliance with Civil code5502 and prudent fiscal management, it is recommended that the tax payments be approved for release to the tax authorities. In addition, it is recommended that electronic approval be permitted for this expenditure on an annual basis as attached. APPROVED

D. Approval: Reserve Funds Transfer

MOTION/RESOLUTION: That the Board of Directors, in compliance with Civil code 5515 and prudent fiscal management, it is recommended that the transfer of \$800,000 between the Schwab Road Reserve account and the Schwab CIP Reserve account in order to balance expenditures and contributions between the Operating fund, the CIP fund and the Road Reserve fund for fiscal year 2024. APPROVED

E. Authorization of Liens

<u>MOTION/RESOLUION:</u> That the Board of Directors authorize the Controller or the appropriate personnel to record the liens against the attached Assessor Parcel Numbers in accordance with Civil Code §5673 in order to secure the debt owed to the Association. APPROVED

8. Board Action Items

8.1 28-Day Reading: Rule Revision PC.5.10 Driveways and Additional Parking ITEM PULLED MOTION/RESOLUTION: President Van Vleet moved that the Board of Directors pull item 8.1 from the agenda. Director Cook seconded. Five votes in favor. MOTION CARRIED

8.2 APPROVAL: Rule Revision PC.4.19 Property Maintenance Required

<u>MOTION/RESOLUTION:</u> Director Cook moved that the Board of Directors approve to revise PC.4.19 Property Maintenance Required, as attached. Director Doherty seconded. Five votes in favor. MOTION CARRIED

8.3 APPROVAL: Club Sanctioning/Girl Scout Troop 939

MOTION/RESOLUTION: Director Cook moved that the Board of Directors approve Girl Scout Troop 939 as a sanctioned club, as attached. Director Kamashian seconded. Five votes in favor. MOTION CARRIED

8.4 APPROVAL: Guest Usage of Common Areas/Amenities

<u>MOTION/RESOLUTION:</u> Director Cook moved that the Board of Directors approve to revise rule GR.2.0, as attached. Director Kamashian seconded. Five votes in favor. MOTION CARRIED

8.5 APPROVAL: Rule Revision GR.2.13 No Smoking

<u>MOTION/RESOLUTION:</u> Director Cook moved that the Board of Directors approve to revise rules GR.2.13 to consolidate all smoking rules into one single, comprehensive rule covering all areas, as attached. Director Doherty seconded. Five votes in favor. MOTION CARRIED

8.6 APPROVAL: Rule Revision GR.4.4H and LR.2.8 Fishing Locations Prohibited



MOTION/RESOLUTION: Director Bill moved that the Board of Directors approve to revise rules GR.4.4H and LR.2.8 to combine GR.4.4h Fishing is Prohibited on Main/North/Treasure Island Causeways and Common Docks with LR.2.8 No Fishing Allowed, as attached. Director Doherty seconded. Five votes in favor. MOTION CARRIED

8.7 APPROVAL: Rule Revision Restaurant Rules

MOTION/RESOLUTION: Director Cook moved that the Board of Directors approve to combine the Country Club and Lodge/Lighthouse sections into one new section titled Restaurant Rules and removing Section I: Introduction, as attached. Director Bill seconded. Five votes in favor. MOTION CARRIED

8.8 APPROVAL: Rule Revision GR.2.10 No Damage to CLPOA Property

<u>MOTION/RESOLUTION:</u> Director Kamashian moved that the Board of Directors approve to revise rule GR.2.10 "No Damage to CLPOA Property", as attached. President Van Vleet seconded. Five votes in favor. MOTION CARRIED

8.9 APPROVAL: Security Advisory Committee Charter

<u>MOTION/RESOLUTION:</u> Director Cook moved that the Board of Directors approve the updated charter removing the red lined section, as attached. Director Doherty seconded. Five votes in favor. MOTION CARRIED

8.10 APPROVAL: Annual Committee Member Appointments

MOTION/RESOLUTION: Director Cook moved that the Board of Directors approve the appointment of the following committee members and necessary chairperson changes to align with the Canyon Lake POA Committee Policy, as amended to remove Ron Kelly from the Senior Work Group. Director Kamashian seconded. Five votes in favor, MOTION CARRIED

8.11 APPROVAL: Bylaws Revision

<u>MOTION/RESOLUTION:</u> President Van Vleet moved that the Board of Directors approve the resolution to revise the Canyon Lake POA Bylaws, as attached. Director Cook seconded. Five votes in favor. MOTION CARRIED

9. **Association Reports**

- Board Liaison Committee Reports
- General Manager Report
- Staff Reports, as written

10. Board Comments

Directors provided comments.

11. Architectural Appeals

None.

12. Next Meeting Date

- Tuesday, November 5, 2024, at 1:00 p.m. Executive Session
- Tuesday, November 5, 2024, at 6:00 p.m. Regular Session



MOTION/RESOLUTION: Director Bill moved to adjo Meeting adjourned at 7:24 p.m.	urn the meeting. Director Kamashian seconded.
Minutes approved:	_ Approved on:



CANYON LAKE PROPERTY OWNERS ASSOCIATION OPEN SESSION MEETING November 5, 2024

TO: Board of Directors

FROM: Controller

RE: Monthly Financial Statement Review

Background

5500.

Per Davis Stirling Code 5500 the Board shall: do all of the following:

- (a) Review, on a monthly basis, a current reconciliation of the association's operating accounts.
- (b) Review, on a monthly basis, a current reconciliation of the association's reserve accounts.
- (c) Review, on a monthly basis, the current year's actual operating revenues and expenses compared to the current year's budget.
- (d) Review, on a monthly basis, the latest account statements prepared by the financial institutions where the association has its operating and reserve accounts.
- (e) Review, on a monthly basis, an income and expense statement for the association's operating and reserve accounts.
- (f) Review, on a monthly basis, the check register, monthly general ledger, and delinquent assessment receivable reports.

Fiscal Impact

None

Recommendation:

Staff recommends that the Board review all financial documents that have been uploaded to the CLPOA drop box per Davis Sterling Code Section 5500. In addition, Staff recommends that the Board of Directors review and approve the attached Financial Statement for the latest monthly close.

Canyon Lake Property Owners Association Executive Session Board Meeting Agenda November 5, 2024

Board of Directors

Executive Session Board Meeting Agenda Tuesday, November 5, 2024 – 1:00 P.M. POA Conference Room

CALL TO ORDER VERIFICATION OF QUORUM

PRESIDENT VAN VLEET ANDREA MORENO

OLD BUSINESS

NEW BUSINESS

1. Legal Matters (Civil Code 4935(a)) 1:00 P.M.

- 2. Member Discipline (Civil Code 4935(a))
- 3. 3rd Party Contract / Agreement Discussion (Civil Code 4935(a))
- 4. Personnel Matters (Civil Code 4935(a))
- 5. Adjournment 5:30 P.M.



Date: November 5th, 2024

To: Board of Directors

From: Accounting Department

Board Action/Resolution: Authorization of Liens

Background

Civil Code §5673 requires the Board of Directors to authorize the approval of the recordation of liens against members when they become delinquent. In addition, if the debt continues to remain outstanding and additional charges occur in relationship to the initial debt, the lien may be periodically updated and refiled.

Fiscal Impact

There are fees and staff time required to file the claim. These fees are included in our claim and may be awarded by the judge if we are successful.

Recommendation

It is recommended the Board of Directors authorize the Controller or the appropriate personnel to record the liens against the attached Assessor Parcel Numbers in accordance with Civil Code §5673 in order to secure the debt owed to the Association.



<u>Assessor Parcel Number</u>

1 . 355-203-804	12. 353-072-006	23. 355-131-005
2. 353-182-018	13. 353-083-017	24. 351-141-008
3. 353-192-017	14. 355-262-014	25. 354-232-012
4. 355-132-033	15. 351-132-006	26. 354-132-049
5. 355-023-013	16. 355-300-019	27. 355-031-014
6. 355-123-040	17. 354-220-008	28. 351-131-033
7 . 355-036-005	18. 355-411-024	29. 353-041-034
8. 354-152-036	19. 353-111-005	
9. 354-212-006	20. 353-292-015	
10. 355-111-029	21. 353-223-005	
11. 353-081-001	22. 355-152-003	



DATE:

November 5, 2024

Action

TO:

Board of Directors

FROM:

Hearing Services

RE:

Appeals Committee Member Appointment – Kelly Clement

Background

Kelly Clement is currently the alternate member on the Appeals Committee. The position of member is available due to Ilyssa DeCasperis no longer being on the Appeals Committee.

Fiscal Impact

None

Recommendation

The Appeals committee requests that the Board of Directors approve Kelly Clement as a member of the committee instead of an alternate member.

Andrea Moreno Hearing Services

anchea moreno



31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

DATE: November 05 ACTION:

TO: Board of Directors

FROM: Community Patrol Manager

RE: APPROVAL – Appoint Security Advisory Committee Member(s)

Background

The Security Advisory Committee charter outlines that the Committee is to be made up of 7 members plus 2 alternates. Currently there are 2 open positions: 1 alternate and 1 member.

The committee has reviewed the open positions and is recommending to following 2 persons be appointed accordingly:

Sol Linver appointed as a member of the Committee. Chris Hickok appointed to the alternate position.

Fiscal Impact

Recommendation

Ken 7oler

It is recommended that the Board of Directors approve to appoint the individuals listed above to the Security Advisory Committee.

Ken Toler, Community Patrol Manager



Date: November 5th, 2024

To: Board of Directors

From: Operations Department

Board Action/Resolution: Reserve Funding to Replace the 3 North Ski Docks

Background

There are multiple aging docks in the POA showing need of replacement. All three North Ski docks have been requested to be replaced by Clubs and Committees. The current docks were installed in the 90's and are made of wood. They are showing signs failure with the wood frame cracking, joint separation, and the decking deteriorating.

We will be reusing the newer ramp on the largest of the 3 docks to reduce cost.

Fiscal Impact

\$152,000.00 plus \$2,000 for survey and a 5% contingency from 02-670.

Recommendation

Staff requests that the Board of Directors approve the funding of \$154,000.00 plus a 5% contingency from the Repair and Replacement Fund, 02-670 for replace of the 3 docks in the North Ski area.

Steve Schneider

Steve Schneider, Director of Operations



Date: November 5th, 2024

To: Board of Directors

From: Eric Kazakoff

Board Action/Resolution: Reserve Funding to "Year Three" Pavement engineering

services.

Background

Since 2021, the CLPOA performed Full Depth Reclamation/Reconstruction on 2.7 million square feet and seal coating on 1.3 million square feet of our privately owned roads. GMU Pavement Engineering was the pavement engineering firm for both of those projects - known as "Year One" and "Year Two" Projects. These projects have been extremely successful and GMU performed above and beyond our expectations.

Fiscal Impact

At my request, GMU has now submitted their proposal to provide pavement engineering services for the next "Year Three" project. They will perform deflection testing, subsurface exploration, core samples, ground penetrating radar, lab testing, and develop plans, specifications and a bid package and RFP for the next phase of our multi-year Road Rehabilitation project. This year's scope of work will include seal coating the 1.4 million square feet of roads completed this year, and full depth reclamation on another 325 thousand square feet. The seal coat is essentially "sunblock" for the roads that were done this year, and that work is part of a prudent pavement management program to keep them in good shape for many years. We estimate that the cost of the "Year Three" project will range from 3 to 3.5 million dollars. The fiscal impact for GMU to perform the services just described is \$74,006.00

Recommendation

It is recommended that the Board of Directors approve entering into a contract for the "Year Three" pavement engineering services as described, in the amount of \$74,006.00, to come from the Road Reserve Fund.

Eric Kazakoff, CAMEx, CCAM, CMCA

General Manager



ACTIVITIES DEPARTMENT

Senior Center Dept. 19

- The Senior Committee meets at the Senior Center for their regular scheduled meeting on 1st Tuesdays at 9 am.
- Planning for the Senior Holiday Boutique is underway, and vendors are being sought for the November 9 & 10 event. See Renee Griffiths or Kathy Barbay.
- Senior Christmas party is Friday, December 13th this year.
- Linda Johnson is the chair for the Mardi Gras themed New Year's Party, planning happening now.
- Last Sunday of the month, October 27th was the last Potluck & LCR of the year.
- The Committee is looking into collaborating with 'Helping Hands' to help seniors in need.

Activities Dept. 50

- Planning underway with JWC for Tree Lighting and Sip & Shop.
- Fantastic Car Show planned and executed with the Car Show Planning Committee.
- Activities organized the Maui Sunday event and the return of the Tide pools and the Polynesian dancers on the beach. The crowd was large, the food from the Lodge was excellent and everyone enjoyed dancing with the pros on the beach.
- The Theater Club's play "Beauty and the Beast" was a great hit.
- Harborfest and Rocktoberfest were a great for both The Fine Arts Guild and the Junior Women's Club with Activities helping out at both events.
- The 9/11 event is at the Lodge Terrace from 6:30-8 pm was cancelled due to the fires.
- Park hours are 8 am-8 pm October 1, 2024 April 30, 2025
- Community benches throughout community. Give Activities a call, send email or visit our website to order.
- Concerts At the Lodge 2024 Concerts
 - November 2 Chayce Beckham
 - Almost sold out!

Pool Dept. 54

- Winter Schedule
 - Sunday-Saturday
 - Lap Swim 7-10am
 - Open swim 10am- 6pm
- Aqua Fitness
 - Monday through Friday 9 am (High Intensity)
 - Day Pass- \$3
 - 10 classes punch card- \$25
 - Monthly unlimited punch card- \$35
- Pool stats:
 - Month of October- total- 2,085
 - Aqua fitness and lap swim 634
 - Open swim 1,451

Event & Activities Updates

Upcoming Events

- November 2- Pumpkin Succulent Workshop W/ The Garden Club
 - o Chayce Beckham Concert
- November 9 & 10 Senior Center Holiday Boutique



- November 11- City Veterans Day Event
- November 16- JWC Sip & Shop Boutique
- November 20- CLWC Annual Auction
- November 23- Fall Ball Movie Night
 - o Art Association Art Show
- November 30- QuarterMania with the Family Matters Club

Classes

- Active Fitness
 - Tuesdays & Thursdays, 10 am @ the Lodge
- Fit Sticks
 - o Tuesdays and Thursdays, 9 am @ the Lodge
- Line Dancing
 - o Tuesdays (Basic Introduction), 1-2 pm @ the Lodge
 - o Tuesdays (Beginners), 2-4 pm @ the Lodge
 - Wednesdays (Improvers), 2-4 pm @ the Lodge
- Restorative Yoga
 - o Thursdays, 7 pm @ the Lodge

Committees

Senior Committee – One open position.

Report presented by Carrie Pratt, Sr. Activities Manager

Goals & Campaigns - October 2024

Goals & Objectives

The primary goals of the Communications team this fiscal year are:

- Foster Community Engagement: Promote community engagement through social media and digital platforms to connect with the Canyon Lake POA.
- Build Greater Transparency: Provide regular updates on projects, publicize key decisions, and make relevant resources easily accessible.
- Promote Community Recreation & Events:
 Highlight local events, club functions, and recreational opportunities to encourage community participation and support.

- Improve Information Dissemination:
 Utilize various communication channels to ensure accurate and timely information reaches community members.
- Promote Revenue-Generating Amenities: Support marketing efforts for golf course, restaurants, Happy Camp, propane sales, online store, and gift cards. Emphasize weddings and banquets at the Lodge.
- Enhance Online Digital Services: Improve the website's knowledge base, feature event pages, and provide online facility schedules.

Looking Forward

In consideration of our primary goals for this year, below are new campaigns we will be focusing on in the upcoming months:

- Online Enhancements
 - Improved Board News Access
 - Created Separate Event Pages
 - Employee of the Quarter Page
- Upcoming Event Promotions
 - Chayce Beckham Concert
 - Tree Lighting Festival
 - Ugly Sweater Party at Country Club
 - Holiday Golf Cart Parade
 - Parade of Lights
 - Brunch with Santa at Lodge
- Member Services Notices
 - Guest ePasses
 - Canyon Lake Virtual Tours (360)
 - Notify Us & Ask Us

- Community Notices
 - Lake Warning Flags
 - Lake Emergency Markers
 - Canyon Lake Camera Program
 - Access & Traffic
 - Electric Bicycle Registration & Riding Best Practices
- Canyon Lake POA Merchandise Store Redesign
- Dining and Event Promotions at Restaurants
- Recreation Promotions
 - Golf Annual Membership Campaign
 - Golf Daily Play Promotion (Canyon Lake residents only)
 - Pickleball Clinic

KPI Dashboard - October 2024

ACTIVE CAMPAIGNS

October 2024

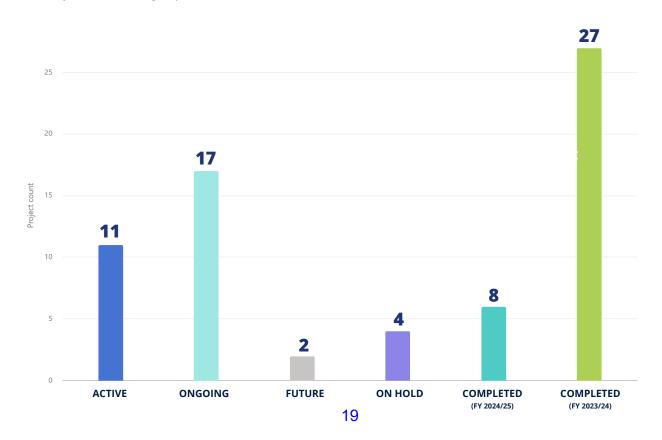
Below are the number of campaigns Communications managed during the month of October, broken down by the departments collaborated with for these campaigns.





CAMPAIGN STATUS

Below is the status of the campaigns Communications manages. These numbers are tracked for the current fiscal year 2024/25 (May 1, 2024 through April 30, 2025).



FEATURE CAMPAIGNS - CANYON LAKE POA

October 2024

Community Promotions













Restaurant Promotions









Website Highlights - October 2024

Website Analytics Highlights



Top 15 Visited Website Pages

	Page title and screen class 🕶 🛨	↓ Views	Active	Views per active user	Average engagement time per active user	Event count All events ▼
	Total	40,923 100% of total	12,525 100% of total	3.27 Avg 0%	1m 14s Avg 0%	99,284 100% of total
1	Home - Canyon Lake POA	7,385	4,218	1.75	26s	21,183
2	Login - Canyon Lake POA	4,230	1,823	2.32	45s	9,650
3	Home - The Canyon Lake Lodge	1,427	867	1.65	22s	4,098
4	Camping - Canyon Lake POA	1,415	711	1.99	1m 08s	3,857
5	Events - Canyon Lake POA	1,400	850	1.65	34s	3,398
6	Pickleball - Canyon Lake POA	1,310	238	5.50	1m 13s	2,810
7	My Info - Canyon Lake POA	1,242	676	1.84	49s	2,458
8	Make Payment - Canyon Lake POA	1,078	554	1.95	1m 19s	2,026
9	Events Reservation - Canyon Lake POA	1,065	665	1.60	17s	2,613
10	Reservations - Canyon Lake POA	920	721	1.28	3s	2,458
11	Restaurant - Canyon Lake POA	778	611	1.27	14s	1,844
12	Search - Canyon Lake POA	766	353	2.17	1m 23s	1,568
13	Canyon Lake Car Show - Canyon Lake POA	561	375	1.50	39s	1,570
14	Camp Reservations - Canyon Lake POA	548	162	3.38	5m 05s	1,084
15	Events Reservation - The Canyon Lake Lodge	450	284	1.58	15s	1,150

Social Media Highlights - October 2024

PERFORMANCE SUMMARY

23,165

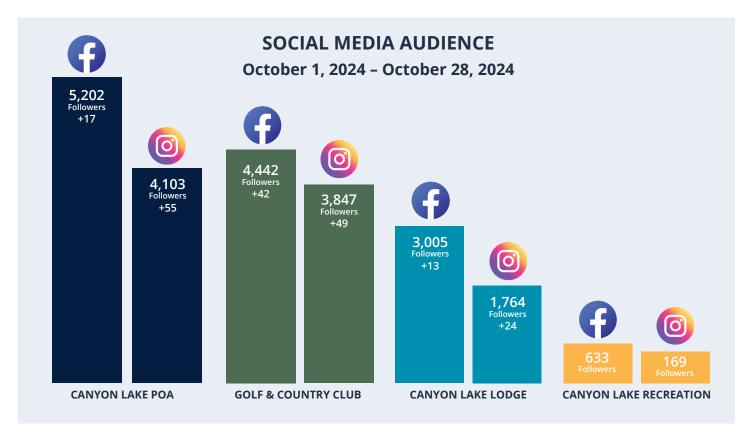
Followers Total 385

Published Posts

333,195

Page Impressions 232,665

Post Impressions



PROFILE SUMMARY

	Profile	Followers	Growth	Clicks	Engagment	Reach	Impressions
•	Canyon Lake POA Facebook	5,202	17	2,789	3,727	50,053	55,787
O	Canyon Lake POA Instagram	4,103	55	24	1,194	52,466	52,392
A	Golf & Country Club Facebook	4,442	42	1,046	4,516	28,501	66,480
O	Golf & Country Club Instagram	3,847	49	29	77	6,918	7,235
7	Canyon Lake Lodge Facebook	3,005	13	937	2,072	64,423	92,031
0	Canyon Lake Lodge Instagram	1,764	24	38	211	8,839	9,228
•	Canyon Lake Recreation Facebook	633	1	24	37	1,992	2,233
O	Canyon Lake Recreation Instagram	169	3	1	35	1,571	1,633

Email Highlights - October 2024

EMAIL DASHBOARD - OCTOBER 2024

48851

DELIVERED

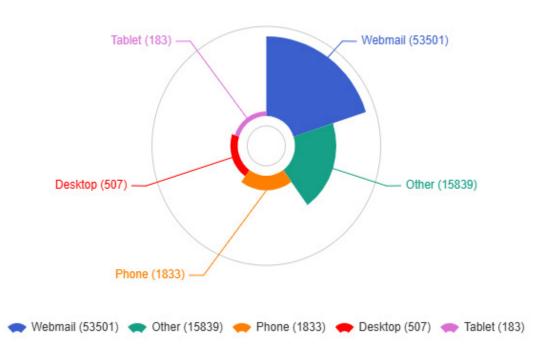


29306

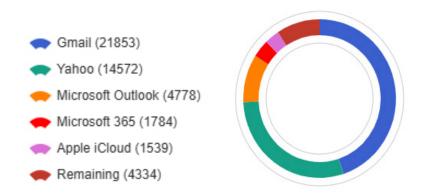
UNIQUE OPENS



TOP DEVICE OPENS OCTOBER 2024



DELIVERY BY EMAIL CLIENT OCTOBER 2024



COMMUNITY PATROL REPORT

September 2024

Community Patrol's primary functions are to provide the community with services that include access control at the entry gates, Rules and Regulations compliance, and incident observation and reporting to the Association. Community Patrol's services do not replace the services of outside public safety agencies such as law enforcement, fire services, medical services, city code enforcement, etc. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

Citations Issued	July		August		Septe	ember
Violations	Calls for Service	Cites	Calls for Service	Cites	Calls for Service	Cites
Speeding	0	4	0	7	0	12
Parking	52	23	54	26	49	61
Unauthorized Entry	26	9	52	7	25	4
E-Bikes	7	20	12	30	9	29
Noise	13	4	18	3	20	0
Failure to stop at a stop sign	0	59	0	8	0	35
Illegal Riding/Towing	0	4	0	1	0	2

Additional Information

	July	August	September
Total Calls for Service	409	380	354
Call for Service – Unable to Locate	25	28	22
Guest Citations	116	70	60
Service Provider Citations	0	1	0
Member Citations	164	124	145

Warning Citations	139	127	102
Speed Trailer citations	34	34	43
Vandalism	9	2	6
Property Damage	25	14	22
Misc. Violations	120	72	48
School Bus Enforcement	N/A	2	4

Gate Entry Statistics

	July	August	September
Confiscated Guest Passes	197	154	176

Two Guest Lane Entry Protocol*

	July	August	September
Total time in minutes	44	90	25
Main Gate	44	90	25
East Gate	0	0	0

^{*}If traffic volume in the guest lane backs up into the nearest intersection, staff in the middle lane will temporarily begin to issue guests passes to improve traffic flow.

Report presented by: Zachary Wells (Community Patrol Chief)



31512 Railroad Canyon Road, Canyon Lake, CA 92587

951.244.6841

www.canyonlakepoa.com

Marine Patrol Report

October 2024 (9/23 - 10/27)

Marine Patrol's primary functions are to provide the community with services that include Quagga Mussel and boat safety inspections, Rules and Regulations compliance, and incident observation and reporting to the Association. In the table below, the "Calls for Service" column reflects the number of calls made by community members based on the violation type.

Citations Issued

CITATION		AUGUST	SEPTEMBER	OCTOBER
LM.2.5	Expired/No Reg (State)	0	1	1
LM.2.6	Expired/No Reg (CLPOA)	3	2	1
LM.2.7	Expired/No Reg at a dock or lift	0	0	3
LM.6.7	Excessive Wake in NO wake zone	0	1	2
LM.7.3	Reckless behavior while operating a motorized boat	0	2	0
LM.9.11	Plowing	0	0	0
GR.2.18a	Loud Noise	0	2	1
GR.4.4	Fishing License	0	0	2
GR.6.2c	Failure to present valid ID	1	0	0
	Other	17	10	5
	TOTAL	21	18	15

Warnings Issued

WARNING	WARNING		SUST	SEPTEMBER		OCTOBER	
		VERBAL	WRITTEN	VERBAL	WRITTEN	VERBAL	WRITTEN
LM.2.5	Expired/No Reg (State)	0	0	0	0	0	0
LM.2.6	Expired/No Reg (CLPOA)	4	2	4	0	4	0
LM.2.7	Expired/No Reg at a dock or lift	0	0	0	0	0	0
LM.6.7	Excessive Wake in NO wake zone	14	0	16	1	11	0
LM.7.3	Reckless behavior while operating a motorized boat	6	1	3	1	0	2
LM.9.11	Plowing	4	0	5	0	7	0
GR.2.18a	Loud Noise	0	0	0	0	0	0
GR.4.4	Fishing License	1	1	5	0	1	0
GR.6.2c	Failure to present valid ID	0	0	0	0	0	0
	Other	20	2	26	1	12	2
	TOTAL	49	6	59	2	35	4

Additional Information

	AUGUST	SEPTEMBER	OCTOBER
Total Calls for Service	170	108	90
Boat Safety Inspections	33	18	15
Boat Tow (Out of Fuel/Mechanical)	14	17	9
Boat Tow (Adrift)	2	1	1
Battery Assist	4	1	1
P&C Inspector Escort Hours	15	11	14.75
Fish & Game/Other Escort Hours	0	4	4.5
Fishing License Checks	5	5	4
Quagga Inspection	42	29	31
White Tag Applied	43	28	35
Quarantine Tag Applied	0	0	0
Debris/Other Retrieval & Disposal	8	18	15
Days @ Yellow Flag	0	0	0

Boat Operating Hours

Start Hrs End Hrs		AUGUST	SEPTEMBER	OCTOBER	
Boat 1	2702.4	2814.9	142.6	154	112.5
Boat 2	2031.3	2124.6	104.3	105.6	93.3
Boat 3	1044.6	1053.3	16.1	4.1	8.7
Boat 4 1562.9 1617.6		13.1	13.1 37.3		
TOTAL		276.1	301	269.2	

Boat Operating Hours & Percentage by Location

	AUG	GUST	SEPTEMBER		ОСТО	OBER
	Hours	%	Hours	%	Hours	%
Main Lake	158	57.2	178	58.6	156.3	58.1
East Bay	105.2	38.1	118.9	40	104.2	38.7
North Ski	13.1	4.7	4.1	1.4	8.7	3.2

Incident Report Summary

	AUGUST	SEPTEMBER	OCTOBER
Reports	1	0	0

Incident Report Details

Location	Incident Description



Date: 11/5/24

To: Board of Directors

From: Planning and Compliance Department – Cheryl Mitchell Department Report - ACC Committee Overview

Total current items monitored by the department **2283** which includes permit due dates, violations, extension, and escrow inspections, last month **2159**.

Permit Breakdown

1. 1248 Open permit - up

Violation/Escrow Breakdown

- 1. 976 Open violations up
- 2. 37 Open escrows up
- a. 64 new home/major additions down
- b. 5 ADU/JADU up
- c. 151 lakeside permits up
- d. 88 solar panel permits up
- e. 37 fence permits down
- f. 43 pool permits up
- g. 19 dumpster/pod permits up
- h. 397 Same Day Permits up
- i. 219 Improvements (multiple types) down

ACC Committee Overview

- 1. Total of 236 items reviewed up
- 2. Total of 138 permits approved up

Items reviewed - Permit Breakdown

- 1. New Home Reviewed/Permit (0)
- ADU/JADU (0)
- 3. Grading Permit (0)
- 4. Improvements (41)
- 5. Lakeside Improvement (18)
- 6. Recorded Variance (8)
- 7. Rejected Applications (24)
- 8. Re-Submittal's (8)
- 9. Permit issued same day (Over the counter) (77)
- 10. Preliminary Applications (0) -

Member Complaints

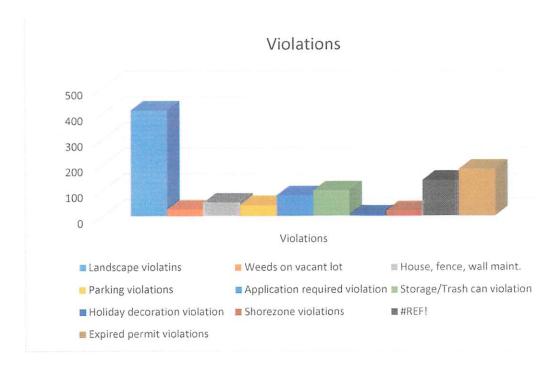
- 1. 36 Complaints investigated (2 months)
- 2. 5 already written.

Letter - Compliance

- 1. 303 compliances
- 2. 165 Courtesy Notices



Violation Breakdown Chart



Violations graph - most to least

- 1. Landscape violation
- 2. Expired permits
- 3. Others
- 4. Storage/Trash cans
- 5. Application required
- 6. House, fence, wall maintenance
- 7. Parking violations
- 8. Shorezone
- 9. Weeds on vacant lots
- 10. Holiday decorations

Cheryl Mitchell

Planning and Compliance Manager



RESERVE ITEMS & CIP SUMMARY

Repair and replacement reserve items and CIP were scheduled and/or coordinated during the month of October. Refer to attached reports for additional information.

OPERATIONS DEPARTMENT

In October, Operations worked on Board Approved Projects, Reserve Items, CIP, and Committee recommendations and requests.

Completed Projects

- Main Gate Entrance Maintenance Re-pavement at the Main Gate entrance has been completed.
- Parking Lot Slurry Seal This project is completed.
- Hole Nine Project has been completed.

Developing Projects

- Golf Course Hole #2 Tee Box Construction has begun and expected to finish up by course opening.
- Storm Drain Repairs Fairweather & San Joaquin Fairweather Drive is being reviewed by
 engineers, while we await lake levels to drop to repair San Joaquin Drive.
- Bike Racks Bike rack installation is being coordinated and conducted at various parks.
- Mailbox Slab Replacement Project (6) locations remaining.

Functions with Staff Assistance

- Operations staff assisted with the set-up and break-down for multiple clubs and POA events at different locations around the community which included our Annual RocktoberFest at Holiday Harbor Park, the Totally 70's Fine Arts Guild Concert, and the Family Matters Halloween Carnival.
- Operations worked closely with staff at the POA, Country Club & Lodge providing event assistance for many private member parties, weddings, and meetings.

General Maintenance Items

- Resident Matters Responded to residential requests, questions, and/or concerns as they occur.
- Vandalism Vandalism reports included are for the previous month (September); the vandalism report
 for the current month is in progress. Acts of vandalism are a serious problem throughout the
 community; if any residents are witness to these acts, please contact Community Patrol at (951) 2446841 ext. 410.

Public Works / Grounds Maintenance

- Public Works Streets, gutters and storm drains were monitored for debris and standing water.
- Weed Abatement Operations is consistent in maintaining monthly weed abatement in easements, parks, and other common areas.



• Tree Maintenance – Schedule has been established with sourced vendor and is set by priority upon feedback from the arborist. Operations assists on an as needed basis.

Landscape Maintenance

Operations communicates with Landcare Logic on a routine basis to ensure landscape-related matters and any maintenance improvements are addressed as needed.

No major issues to report this month.

Golf Course Maintenance

Operations has communicated any Golf Course related matters and maintenance improvements to the Golf Course Superintendent at Bright View as needed.

- Annual Overseeding of Course Course will remain closed during overseeding; October 14th –
 November 3rd.
- Course Layout Changes Adjusted layout of the course will go into effect beginning November 4th
 when the annual overseeding is complete.

Parks and Beaches

No major issues to report this month.

Regulatory / Compliance

- Fire Sprinkler Repairs Country Club Restaurant fire sprinkler repairs were completed this month.
- Submittal of CERS Reports were submitted through the California Environmental Reporting System and have been approved for both Happy Camp and Operations Hazardous Materials Business Plans.
- Semi-Annual Ansul Certifications Country Club Restaurant and Lodge Restaurant hood cleanings and Ansul Certifications were completed.

Safety / Training

- Right to Know SDS Training This month's safety meeting was conducted by Chuck Hippenstiel from the Safety Compliance Company on the Rights to Know SDS in the workplace; this requirement was established by OSHA and provides employees the knowledge of hazards to substances used onsite.
- Attitude Towards Safety Staff learned that safety matters and it all begins with your attitude towards each task every day on the job.
- Horseplay is NO Laughing Matter Staff was further educated on horseplay and the many downfalls it may have in the workplace when employees don't take safety seriously.
- Foot Protection in the Workplace Provided education on the importance of proper footwear, understanding the job-related hazards and properly protecting your feet from such risks.

EQUESTRIAN CENTER

• No major issues to report this month.



HAPPY CAMP CAMPGROUND

No major issues to report this month.

COMMITTEES / WORK GROUPS

Refer to the recap below for Committee updates for the month of October.

<u>Green Committee:</u> The Green Committee met on October 10th, 2024, in the Magnolia Room at the Country Club. The following agenda items were addressed by the Green Committee:

Golf Course Inspection: Tuesday, November 12th, 2024, at 9:00am.

The Green Committee meets on the 2^{nd} Thursday of the month in the Magnolia Room at the Country Club. The next scheduled meeting is on November 14^{th} , at 1:00pm.

<u>Facilities Planning Committee (FPC)</u>: The Facilities Planning Committee met on October 10th, 2024, in the Magnolia Room at the Country Club. The following agenda items will be followed up on by the Facilities Planning Committee:

- Causeway Tunnel Water Level Gauge
- Revised Motorcycle Lot Project
- Gault Field Little League Requests
- Team Review of Committee Charter

The FPC Committee meets on the 2nd Thursday of the month in the Magnolia Room at the Country Club. The next scheduled meeting is on November 14th, at 3:30 pm.

<u>Recreation Committee:</u> The Recreation Committee met on October 8th, 2024, in the Conference Room at the POA. The following agenda items were addressed by the Recreation Committee:

- Walking / Swimming Area Improvements at Happy Camp
- Sand Replenishment at Little Beach
- Cornhole Addition to Sunset Beach

The Committee meets on the 2nd Tuesday of every other month in the Conference Room at the POA. The next scheduled meeting is on December 10th, 2024, at 4:00pm.

<u>Tuesday Work Group (TWG)</u>: The Tuesday Work Group met on October 29th, 2024, in the Conference Room at the POA. The following agenda items were addressed by the TWG Group:

- Election of Safety Officer
- Course Projects

The group meets on the last Tuesday of the month in the Magnolia Room at the Country Club. The next TWG meeting is scheduled for November 26th, 2024, at 1:00pm.



DIRECTOR'S MESSAGE

October was a delightful blend of fun and spookiness, filled with engaging events for our members and their families. Operations assisted in many spirit-themed events around the community while also managing our daily duties. During the annual golf course overseeding closure, we took the opportunity to update and maintain the building, furniture, and equipment at the Country Club Restaurant. The enhancements to the main gate entrance pavement have been completed and were managed to perfection, with excellent traffic control during peak hours. Additionally, the slurry sealant application to a few parks and facilities were completed, ensuring their preservation and enhancing durability and waterproofing. Operations continues to gracefully manage our ongoing projects and will keep you informed as they progress.

Presented By: Steve Schneider, Director of Operations

W.O.#	I.R.#	DATE	LOCATION	WORK REQUESTED	MATERIAL COST	HRS	TOTAL	MATERIAL USED
332009	3450903	7/8/2024	SKYLINK ENTRANCE GATE	ASSESS & REPAIR CONCRETE BOLLARD	\$69.69	9	\$399.69	ADHESIVE & BOLTS
332011	3451887	7/8/2024	COMMON AREA / INDIAN BEACH	CLEAN GRAFFITI FROM PICNIC TABLE	\$5.00	0.25	\$18.75	GENERAL CLEANING SUPPLIES
332294	N/A	8/5/2024	GOLF COURSE / HOLE 10 & 11	REPLACE DAMAGED GATE LOCK	\$29.31	2.25	\$153.06	ГОСК
332542	N/A	9/3/2024	COMMON AREA	CHECK PERIMETER FENCING	\$12.50	1	\$67.50	CHAIN LINK FENCE
332587	N/A	9/9/2024	COMMON AREA	CHECK PERIMETER FENCING	\$39.60	1	\$94.60	BARBED WIRE
332595	3612642	9/9/2024	GOLF COURSE / 6TH TEE	REPLACE MISSING CHAIN THAT SECURES THE GATE	\$6.60	2.5	\$144.10	CHAIN
332645	N/A	9/12/2024	COMMON AREA / EASTPORT PARK	REPAIR DAMAGED FENCING	\$39.60	1	\$94.60	BARBED WIRE
332666	3624698	9/16/2024	SKYLINK ENTRANCE GATE	REPAIR BENT GATE POST	\$0.00	0.5	\$27.50	PAINT
332667	3624693	9/16/2024	SKYLINK ENTRANCE GATE	ASSESS & REPAIR METAL FAME AROUND CALLBOX	\$12.60	6.75	\$383.85	HARDWARE
332678	3628757	9/16/2024	COMMON AREA / INDIAN BEACH	EXCESS CLEAN UP / UNCLOG TOILET IN MENS RESTROOM	\$0.00	0.25	\$13.75	LABOR TIME ONLY
332683	N/A	9/17/2024	COMMON AREA	CHECK PERIMETER FENCING	\$12.60	2	\$122.60	WIRE & CHAIN LINK FENCE
332706	N/A	9/20/2024	НАРРУ САМР	REPAIR DAMAGED FENCING	\$7.50	1	\$62.50	CHAIN LINK FENCE
332707	N/A	9/20/2024	LAKE / RENTAL DOCKS	REPLACE FIRE EXTINGUISHER BOX COVER	\$15.14	0.25	\$28.89	ACRYLIC COVER
332735	N/A	9/23/2024	COMMON AREA	CHECK PERIMETER FENCING	\$7.00	1	\$62.00	HOG RINGS
332783	N/A	9/27/2024	COMMON AREA / CANYON LAKE DR N	REMOVE TAPE FROM LEFT TURN SIGN	\$0.00	0.5	\$27.50	LABOR TIME ONLY
332798	N/A	9/30/2024	COMMON AREA	CHECK PERIMETER FENCING	\$22.00	3	\$187.00	CHAIN LINK FENCE & HOG RINGS
N/A	N/A	7/29/2024	COMMON AREA / MOONSTONE BEACH	REPAIR PORTALET AT BEACH	\$98.21	0	\$98.21	VENDOR MADE REPAIRS

29.25 \$1,986.10 \$377.35 \$ 1,608.75

\$

Canyon Lake Property Owners Association Repair & Replacement Fund Expenditures

		2021-2024 To Date Ending April 2024	2024-2025 To Date Ending September 2024	Project Totals 5/1/2 ² to 09/30/24
Admin Int	#2146 Interior Floor, Carpet	18,913	-	18,91
	#1010 Int Carpeting #1032 Admin - Thermostat	18,775 1,745	- 3,879	18,77 5,62
dmin IT	#1019 Admin - Defibrillator	2,240	-	2,24
	#1034 Admin IT - Battery Back Up #1036 Aadmin IT - Servers	23,932	1,623	1,62 23,93
VAC Unit	#1047 Battery Back Up	2,047	-	2,04
AO OIII	#1421 HVAC Country Club #1055 HVAC POA	12,800 11,253	-	12,80 11,25
	#1812 HVAC #5	·	1,827	1,82
	#1050 HVAC #21 #1052 HVAC #23	11,500 10,500	-	11,50 10,50
	#1053 HVAC #24 #1056 HVAC #27	10,500 12,675	-	10,50 12,67
	#1057 HVAC #28 #8063 HVAC Equestrian	11,150 9,500	-	11,15 9,50
	#8034 North Gate - HVAC #18082 Operations - Ext, HVAC		4,800 9,740	4,80 9,74
rk Equip	ment & Furnishings 02-2209-00 Harrelson Park Dock Replacement \$59,700	- 58,858		- 58,85
	#7021 East Port - Basketball Court - Light Fixtures #0405 Park Equipment-Sunset Beach	3,613 31,625		3,61 31,62
	#1005 Diamond Point Park - Playgroud Equipment #20031 Restroom - Roadrunner Park	22,345 3,687	-	22,34 3,68
	#6022 Dock - Indian Beach	34,768	-	34,76
	#16018 Indian Beach Trash Receptacles #15005 Holiday Harbor Trash Receptacles	2,648 1,787	-	2,64 1,78
	2-1904-01 Small Dog Park \$33,363.75 2-2105-00 Large Dog Park Phase #2 \$105741.70	7,995 122,721	-	7,99 122,72
	#20057 Lift Station Sierra Park 02-2209-01 Holiday Harbor Park Dock \$194,412.00	13,100 206,526	-	13,10 206,52
	#16007 Indian Beach - Furniture #18012 - Indian Beach Restrooms	5,027 4,985	-	5,02 4,98
	#25001 - Sierra Park Restrooms #24009 - Tennis Court Restrooms	3,650	1,825 -	1,82
,J4 Pr	2-2303-00 Pickleball Courts Phase 2 (Resurfacing)	29,800	-	3,65 29,80
ılt Field	#1200 Gault Field - BBQ Station	1,583	-	1,58
	#12011 Gault Field - BBQ Station #12041 Gault Field - Lights (2)	2,246 6,000	-	2,24 6,00
	#1309 Gault Field - Netting & Shade Cover #1305 Gault Field - Field #2 Lights	11,310 10,000	-	11,310 10,000
	#12033 Gault Field #1 - Lights #12040 Gault Field #2 - lights	12,125 9,425	-	12,12 9,42
	#12051 Gault Field #4 - Fence, Chain Link	2,350	-	2,35
	#12003 Gault Field - Netting #12013 Gault Field - Roof, Tile, Replace	6,800 2,775	-	6,80 2,77
	#12052 Gault Field #4 - Shades #12043 Gault Field #2 - Shade Structure	2,193 4,925	-	2,19 4,92
ıestrian	#12048 Gault Field #3 - Shades	3,243	-	3,24
	#1174 Equestrian - Sand Replacement #1179 Equestrian Repairs	80,190 19,113	-	80,19 19,11
	#1181 Equestrian - Fence Vinyl #8065 Equestrian - Residence, Replace	5,800	-	5,80
	#8069 Equestrian - Viewing Stand (Lower) Refurbish	8,061 2,350	-	8,06 2,35
	#53-3820 Equestrian - Corral Panels #20-1038 Equestrian - Tractor Repair		2,170 1,969	2,170 1,969
aurant	Equipment #18082 Ice Machine Lodge	- 14,500	-	- 14,50
	#0901 Lodge Fire Suppression Cylinders #0901 Misc. Restaurant Equip	11,294	-	11,29
	#2117 Salad/Sandwich Prep Station	3,850	-	3,850
iture		-	-	-
	#1793 Furniture - Lodge Pool View #0903 Furniture Corporate Office	11,854 7,194	-	11,85 ₄ 7,19
	#1579 Furniture Senior Center #22010 Senior Center - Tables	- 1,453	-	
je	Event chairs	1,838		1,833 -
	#70-6921 Lodge - Bull Horn Cleanout #17018 Lodge - Fridge	2,980	3,978	3,978 2,980
	#17021 Lodge - Kitchen, Freezer #18109 Lodge - HVAC #2	27,750	3,924	3,92 ⁴ 27,75
	#18110 Lodge - HVAC #3	27,750	-	27,75
	#18016 Lodge - Ext, Patio (Resurface) #18023 Lodge - Ext, Fencing/Rails	4,200 5,875	-	4,200 5,875
	#18034 Lodge - Roof Plumbing #1526 Lodge - Food Prep Station	39,197 8,357	-	39,19 [°] 8,35 [°]
	#1168 Lodge - Tennis Courts, Resurface #0910 Lodge - Remodel	34,950 14,955	-	34,95 14,95
	#18039 Lodge - Restroom #18066 Lodge - Kitchen, Charbroiler	8,590 3,366	2,736	11,32 3,36
	#18087 Lodge -Kitchen, Oven #18097 Lodge - Sink	9,935	- 12,271	9,93 12,27
	#18099 Lodge - Kitchen, Skillet	22,848	-	22,84
	#18056 Lodge - Holiday Bay, Stage Lights 2-2006 Lodge Front Patio/Event Space Design \$28k	51,178 23,055	-	51,17 23,05
	#18102 Lodge Climate Wizard #18137 Restroom Repairs	2,544 1,754	-	2,54 1,75
	#24090 Lodge - Tennis Courts, Restrooms #24012 Lodge - Tennis Courts, Shades	4,250 16,066	-	4,25 16,06
	#18118 Lodge - Cameras #18019 Lodge - Ext. Concrete Furnishings	3,279 24,515	-	3,27 24,51
	#18013 Lodge - Elevator (Service), Cab Refurb #18016 Lodge - Shelves	1,651 3,016	4,425	6,07 3,01
	#18117 Lodge - Ceiling Panels	1,982	-	1,98
	#18124 Lodge - Piano #18035 Lodge - Ext, Roof, Tile	2,850	- 5,895	2,85 5,89
	#18036 Lodge - Sewer Assessment/Repairs #18050 Lodge - Holiday Bay, Lighting	3,800 4,080	-	3,80 4,08
	#18054 Lodge - Holiday Bay, Stage Audio System #18061 Lodge - Fire Alarm System	16,679 2,335	-	16,67 2,33
	#18062 Lodge - Int. Floor, Carpet #18078 Lodge - Kitchen, Freezer, Walk-in	2,633 50,782	-	2,63 50,78
	#18090 Lodge - Kitchen, Fire System #18140 Lodge - Carpets	6,148	3,610	3,61 6,14
	#18141 Lodge - Sunset Beach Trash Receptacles	4,444	1,914	6,35
	#2-2301-01 Lodge - Restaurant and Bar Renovation #2-2311-00 Lodge Well Roof	2,333,685 51,160	-	2,333,68 51,16
ıntry Cl			<u> </u>	<u>-</u>
	#1432 CC Undercounter Freezer #1759 CC Replace Folding Grille	2,257 3,903	- -	2,25 3,90
	#4017 CC Fountain #4053 CC Replace Range Burner - Unit#2	3,697 13,621	-	3,69° 13,62°
	#4066 CC Magnolia Room - Furniture	9,922	-	9,92
	#4068 Magnolia Room #4074 CC HVAC #16	3,550 20,500	-	3,550 20,500
	#1633 Main Gate - HVAC #1635 Main Gate - Gate Operator	6,000 5,784	-	6,000 5,78
	#1660 North Gate - Gate Operator #18070 CC Kitchen Oven	3,383 16,505	-	3,38 16,50
	#10070 CC Kitchen Oven	,		10,00
	#8019 Main Gate - Decal lane booth #4048 CC Walk In Freezer	2,500 16,853	-	2,500 16,855

Canyon Lake Property Owners Association Repair & Replacement Fund Expenditures

		2021-2024 To Date Ending April 2024	2024-2025 To Date Ending September 2024	Project Totals 5/1/21 to 09/30/24
	#2019 CC - Bar, Sink #4079 CC - Patio Furniture	3,648 9,401	-	3,648 9,401
	#4015 CC - Bar, Cooler	7,088	<u>-</u>	7,088
	#4011 CC - Ext, Door, Entry New #4039 CC - Broiler	1,506 3,957	-	1,506 3,957
	#4049 CC - Kitchen, Fryer #4063 CC -Magnolia, Cabinets	5,861 4,895	-	5,861 4,895
	\$4072 CC -Window Washer	,	4,238	4,238
Corporate		6,227	1,625	7,852
	#1025 Admin Int - Office Equipment POA Office Remodel P&C	2,438 28,930	<u>-</u>	2,438 28,930
O =	#1051 AC Unit - P&C	11,200	-	11,200
Computers	#1900 CP Computers	3,826	<u> </u>	3,826
Operations	s #1839 Operations - Ext, Walls, Repairs	20,500	<u>-</u>	20,500
	#19005 Operations - Ext, Fence	10,850	-	10,850
Fairway Es	#19008 Operations - Ext. Ice Machine	_	10,750	10,750
Pool	#10001 Fairway Estates - Lane Spike	3,477	-	3,477
7001	#1156 Pool Chemical Reader	1,886	<u>-</u>	1,886
	#1153 Pool Heater #1101 Pool Filters	8,400	<u>-</u>	8,400
	#8900 Pool Furniture #21029 Pool - Pool, Heaters (1)	8,000	6,801	6,801 8,000
	#21030 Pool - Pool, Heaters (3)	8,000	-	8,000
	#21031 Pool, Pump and Motor #1158 Pool Pump	9,911 2,890	-	9,911 2,890
	#1864 Lighting, Pool	2,550	-	2,550
	#1869 Pool Office, HVAC #21010 Pool - Lighting Pools	4,500 1,575	<u> </u>	4,500 1,575
	#21026 - Pool Deck Repair #21030 Pool, Heaters	2,950 11,314	-	2,950 11,314
	#21004 Pool - Pool, Deck Expansion Joints	4,200	- -	4,200
	#21006 Pool Furniture #21047 Pool Vacuum	8,484 4,305	-	8,484 4,305
	#21023 Pool Reel Winder	16,718	-	16,718
	#70-6921 Pool Retaining Wall Repairs Pool - Computer Stand	6,419	3,128	3,128 6,419
Lake	#23009 Roofing Tiles for N. Ski Shelter	2,250	<u>-</u>	- 2,250
	#1691 Docks - Pebble Cove, Replace	21,000	<u>-</u>	21,000
	#2004 Dock - Indian Beach \$36,277.50 4/7/20 #17010 Lake - Buoys	12,761		- 14,729
0	#6018 Docks - Lodge, Slips, 2007	16,505	-	16,505
Campgrou	nd #3021 Campground - Water, Connections	7,074	<u>-</u>	7,074
	#3031 Campground Building - Residence (Mobile) #3032 Campground Restroom Remodeling \$431,621	9,628 514,383		9,628 514,383
_	#1275 Campground - Railing, Stairs	1,550	-	1,550
Entry Gate	s #8001 East Gate - Fence, Wrought Iron	9,175	-	- 9,175
	#8003 East Gate - Gate Openers	15,689	-	15,689
	#8005 East Gate - Lighting #8008 East Gate - Restroom	17,160 7,850	<u> </u>	17,160 7,850
	#8012 Main Gate - Access System #8018 Main Gate - Gate Operators	2,584 20,192	<u> </u>	2,584 20,192
	#8001 Main Gate - Gate Gamera	6,121	-	6,121
	#1006 Fairway Estates - Operators #8003 North Gate - Gate Camera	7,797 4,602	-	7,797 4,602
East Port	#7009 - East Port - Dog Park, Benches	3,222	-	- 3,222
	#7014 - East Port - Basketball Court Resurfacing	26,300	-	26,300
Ski Slalom	#7019 East Port - Fiber Optics	5,125	- -	5,125 -
	#1904 Ski Slalom - Railing, Pipe	1,990	-	1,990
Golf Cours	#23008 Ski Slalom - Restrooms (Refurb) se	4,015	-	4,015
	#13057 Golf Netting #13012 Golf Course Maintenance Yard	11,900 14,480	-	11,900 14,480
	#13038 Irrigation Engineering and Design	22,183	-	22,183
	#1208 GC Irrigation, Sys 2-2008-00 GC Irrigation Sys Additional \$12k	66,786 22,415	-	66,786 22,415
	2-2102-00 GC Irrigation Sys \$2,030,400 #13007 Golf - Concrete, Repairs	1,448,541 26,950	-	1,448,541 26,950
	#13009 Golf - Driving Range	29,252	-	29,252
	#13031 Golf - Heat Exchange System #13040 Golf - Lake, Drainage, Repairs	7,205	4,719	4,719 7,205
	#13045 Golf - Mainteance, Swamp Cooler	2,002	-	2,002
	#13042 Golf - Lake, Refurbish #13046 Golf - Maintenance, Golf Carts (1)	11,552	1,666	1,666 11,552
	#13056 Golf - Maintenance, Water Treatment 2-2302-00 Golf Course Mainline Repairs \$145,829.20	33,667 80,430	-	33,667 80,430
	2-2307-00 Driving Range Restoration \$131,889.60	105,765	- -	105,765
Grounds	2-2311-01 Cart Path and Tee Area for Hole 2	4,440	-	4,440
	#13051 Signs, POA	4,380	-	4,380
	#8015 Main Gate Entrance Fountain Monument Repairs #14001 Irrigation System	19,616 1,586	<u>-</u>	19,616 1,586
	#14003 East Port Landscaping Monument #14006 Mailbox (Concrete Pads)	174,628 229,743	- 24,015	174,628 253,758
	#14016 Signs, Street	8,353	-	8,353
	#1853 Landscaping #1848 Diamond Point Park Curbing	9,500	-	11,102 9,500
	#1848 Mailbox Slabs	91,286	-	91,286
	#1857 Signs, street 2-2010-01 CLDS So Median Landscape \$100k-\$150k	6,962 18,113	1,495 -	8,457 18,113
	2-2212-00 CLDS Median Improvements \$680,400 #14012 Grounds - Signs, POA	596,201 8,711	<u>-</u>	596,201 8,711
	#10005 Fairway Estates - Signs	1,110	- -	1,110
Vehicles	#7008 Fire Hydrants	1,561	<u>-</u>	1,561 -
	#25017 Vehicle - Golf Cart, Enclosed	22,981 6 164	<u>-</u>	22,981 6 164
	#25023 - Toyota, Tacomas #25025 -Vehicle - Tractor, Kubota (1)	6,164 8,902	<u> </u>	6,164 8,902
	#25003 -Boat, Champion #25004 - Boat	12,360 45,880	- 4,464	12,360 50,344
	#25005 - Boat Trailer	11,739		11,739
	#25006 - Boat (Patrol & Operations) #25010 -Chevy's, 1998 (98-06) (4)	45,880 31,221	<u> </u>	45,880 31,221
	#1616 - Ford Escapes	55,515	-	55,515
	#1618 Golf Cart - Enclosed Unallocated	11,037 20,719	<u>-</u> -	11,037 20,719
Bluebird H	all	-		-
	#2006 - Bluebird Hall Counters GM Authorized Expenditure	2,100 8,182,915	- 8,195	2,100 8,195 8,316,470
	ir & Replacement Fund Acct 02-0670		139,650	

Canyon Lake Property Owners Association Road Reserve Fund Expenditures

te	er Project Totals 5/1/21 to	9/30/24
2023-2024 To Date	Ending September	2024
2024-2024 To Date	Ending April 2024	Ellullig April 2024

₩

	6
	7
	84
	\$2
	þ
	Ë
	Jee
	<u>i</u>
	En
	<u>-</u> 0
	Š
	Ľ
	(eg
	9-00 "Year Two" Engineering (\$284,710)
	9
	<u>ල්</u>

3-2102-00 Pavement Condition Index
3-2104-00 Campground - Misc Road Repairs
3-2201-02 Striping - (Holiday Harbor)
3-2201-01 Striping CLDS

#14017 - Traffic Signs Misc Repairs Traffic Study Lodge Parking lot ADA Improvements Total Road Reserve Fund Acct 03-0670

8,967,404	2,627,734	6,339,670
\$ 1,200	1,200	
\$ 2,900	•	2,900
\$ 2,500	•	2,500
\$ 10,911	•	10,911
\$ 6,450	•	6,450
\$ 15,550	•	15,550
\$ 1,950	•	1,950
\$ 94,514	•	94,514
\$ 202,493	•	202,493
\$ 301,790	•	301,790
\$ 7,998,009	2,582,081	5,415,928
\$ 329,136	44,453	284,684

Canyon Lake Property Owners Association

FUND 05 CAPITAL IMPROVEMENT PROJECTS

Ending September 30, 2024

5-2111-01 Flag Poles
5-2004-00 Sierra Park North Pump Track Design & Engineering \$88,690.00

5-2010-03 Roadrunner Restroom Design \$31,800 5-2102-01 Mailbox Lighting Project \$145,320 5-2102-02 Sierra Park Shade Structures \$ 126,195

5-2102-03 Indian Beach Shade Project \$131,056

5-2105-00 Surveillance System -- Happy Camp 5-2105-01 Speed Trailer (3rd)

5-2105-02 Large Dog Park Phase 2

5-2105-03 Road Runner Park Restroom \$184,000

5-2106-00 Office Remodel P & C

5-2106-01 Sierra Park North \$2,200,000*

5-2107-00 Equestrian Center Barn Fans

5-2107-01 Lighthouse Restaurant & Bar Remodel

5-2108-00 Shade Canopy Lodge/Bar Patio

5-2108-01 Rob Caveney Park - Fencing

5-2111-00 Pickleball Courts Phase 2 Design

5-2111-00 Happy Camp Propane Dispenser

5-2109-01 Sprinklers POA and Conference Room

5-2203-00 Community Solar Project

5-2206-00 Country Club Patio Shade Project

5-2302-00 Pickleball Phase 2

5-2302-01 Lodge Patio Event Space

5-2303-01 Community Garden Area \$16,000

Project Totals 5/1/20 to 9/30/24	1	11,368	239,230	29,798	121,650	120,227	144,482	12,299	13,483	16,586	215,569	11,373	2,178,563	2,575	270	30,436	10,940	43,175	10,775	3,071	7,920	73,525	354,218	566,694	18,346
2023-2024 Ending September 30, 2024	1	•	1	•		•	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	•		20,506.23	•

\$22,200
Senerator 3
r Backup (
or Cente
-00 Senio
5-2305-(

5-2308-01 Cameras \$10,880.70

5-2307-01 Golf Shade \$6,636

5-2309-01 Lodge Holiday Bay Room Speakers \$3,520

5-2311-00 Community Signs

5-2311-01 Tennis Area Shade Project \$319,530.96

GM Authorized Expenditure Indian Beach Dock

4,600,576	183,566.30
6,550	4,674.38
301,547	158,385.69
562'5	-
3,520	
9636	-
19,255	-
20,700	-





Date: 11/5/24

To: Board of Directors

From: Planning and Compliance Department

Board Action/Resolution: Member Arya Khoshal Appealing ACC Denial - Incomplete Solar Panel

Permit - Conditions Not Met

T/L: 3719-056

Address: 22621 Canyon Lake Dr S

Rule Violation

Member Since July 15, 2021

PC.1.1 Architectural Control Committee

PC.5.3 Roofing Materials

PC.7.7 Failure to Build According to Plans

Exhibits for Review

Exhibit 1 Plot plan 1 Exhibit 2-5 Picture – Roof

Exhibit 6-8 Sample of roofing material (Committee)

Exhibit 9-13 Picture submitted by member via contractor – previous owner.

Background

Member submitted an application for solar panels which was approved over the counter permit issued January 24, 2023.

ACC Committee reviewed OTC permits for final approval February 2, 2023, 180 days to complete.

Inspection conducted **August 14, 2024** – permit could not be signed off due to non-completion – missing roof tiles. (Please see Pictures **19-21**)

Member contact staff via email - requesting 90-day extension to bring into compliance. - **90** days granted per PNC Staff, letter of confirmation sent **September 3, 2023**.

Member submitted an appeal to the ACC Committee - previous homeowner repaired a leaking roof in July of 2020, and permit issued. Roof and home passed POA inspections again before I purchased in July of 2021. The owner of the solar company shows pictures of the roof before and after installation. The roof has been this way since the purchase of the home.

Committee denied members appeal December 7, 2023 – PC.5.3 tiles need to be up to the solar panels to cover the composition roof tiles a CC&R violation.



Member scheduled a second appeal with the Committee December 28, 2023, no change from previous appeal – Committees decision – Committee granted 180-days to find matching tile.

Member scheduled a third appeal with the Committee July 18, 2024 – Committee denied member's appeal.

Discipline Hearing Notice sent July 29, 2024, to respond by August 12, 2024, to schedule to meet with the Committee August 15, 2024.

Member scheduled to meet with the Committee a fourth appeal. Committee met with member and decision did not change from previous decision.

Member schedule to appeal to the Board of Directors November 5, 2024.

Staff does not inspect the tops of roofs during escrow inspection unless its apparent from the street or other visual way of inspections.

Even if a violation exists prior to a purchase of a home, once a permit is pulled for any type of project for the project/violation in question then it would be required to be brought into compliance with **CC&R** and **PC** rule compliance — in this case the solar panel permit issued to the member.

Member during the appeals stated that she was unable to find a matching tile to cover the area in question.

The Committee submitted with this appeal several types of roofing material that would be acceptable to use to cover the composite roofing material.

Rules Description

PC.1.1 Architectural Control Committee

The CC&Rs recorded against the tracts in the development establish a three (3) person Architectural Control Committee (herein called the Committee), the members of which are appointed by the Board of Directors. The Committee is assigned broad powers and responsibilities to review the aesthetic character of proposed improvements, modifications, and alterations. Setbacks, location, elevation, design, landscaping materials and color are all within the purview of the Committee. The architectural design of each building should be in keeping with surrounding structures and consistent in style to maintain and enhance Canyon Lake as a desirable place to live. The Committee makes decisions based on the CC&Rs, Rules, and aesthetics for the purpose of enhancing and protecting the value, desirability and attractiveness of the property described in the Tract and of the Subdivision as a whole. As a general rule, a property owner has no natural right to air, light, or an unobstructed view and California law is reluctant to imply such a right.

PC.5.3 Roofing Materials

Every building, dwelling, or other improvement having a roof shall use a roof covering of tile (clay or cement), cedar shake, wood shingle, or built-up roofing and colored rock. Shake or wood shingle roofs are not recommended. All roofing materials must be approved by the Committee and highly reflective roof colors are discouraged.





PC.7.7 Failure to Build According to Plans

Members who fail to build a project according to the approved permitted plan shall be subject to a fine and/or removal of the whole or partial project depending on the violation.

Committee Results

The Committee met and the application was denied:

- 1st Meeting Approved February 2, 2023: Solar Panel Permit (P2-2192) mounting brackets are to match roof in color and electrical accessories are to match main structure in color.
- 2nd Meeting Denied December 7, 2023: the roof tiles need to be installed up to the solar panels per PC.5.3 and CC&R's.
- 3rd Meeting Denied December 23, 2023: matching roof tiles need to be installed up to the solar panels or additional solar panels be installed per PC.5.3 and CC&R's. An application and plans required for additional solar panels. The Committee has granted you one hundred and eighty (180) days to install roof tiles to match existing or submit an application and plan for additional solar panels
- **4th Meeting Denied July 18, 2024: Appealing conditions -** Request denied no change from previous decision the decision is final.
- 5th Meeting Denied August 22, 2024: no change from previous decision.

Members Appeal - Please see members written appeal

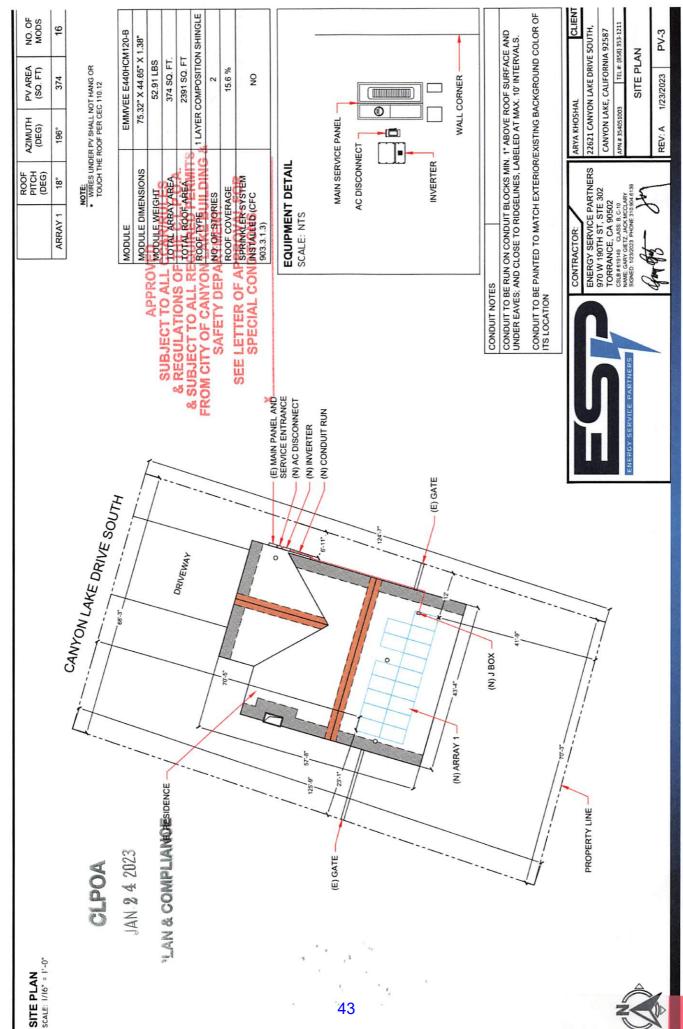
Fiscal Impact

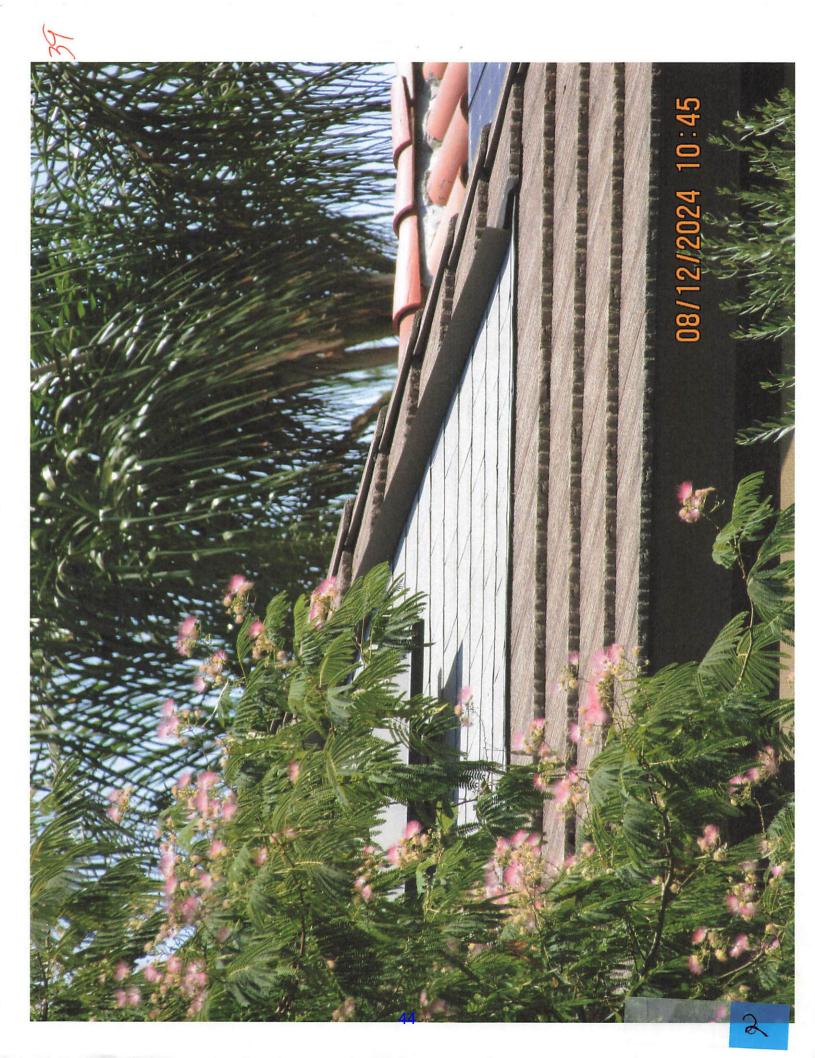
None

Staff Recommendation

Staff recommends that the Board of Directors uphold the ACC Committee decision and deny the members request for roof to remain as is. It is also requested that the member comply with the conditions of approval

Cheryl	Mitchell			
Senior	Planning	and	Compliance	Managei

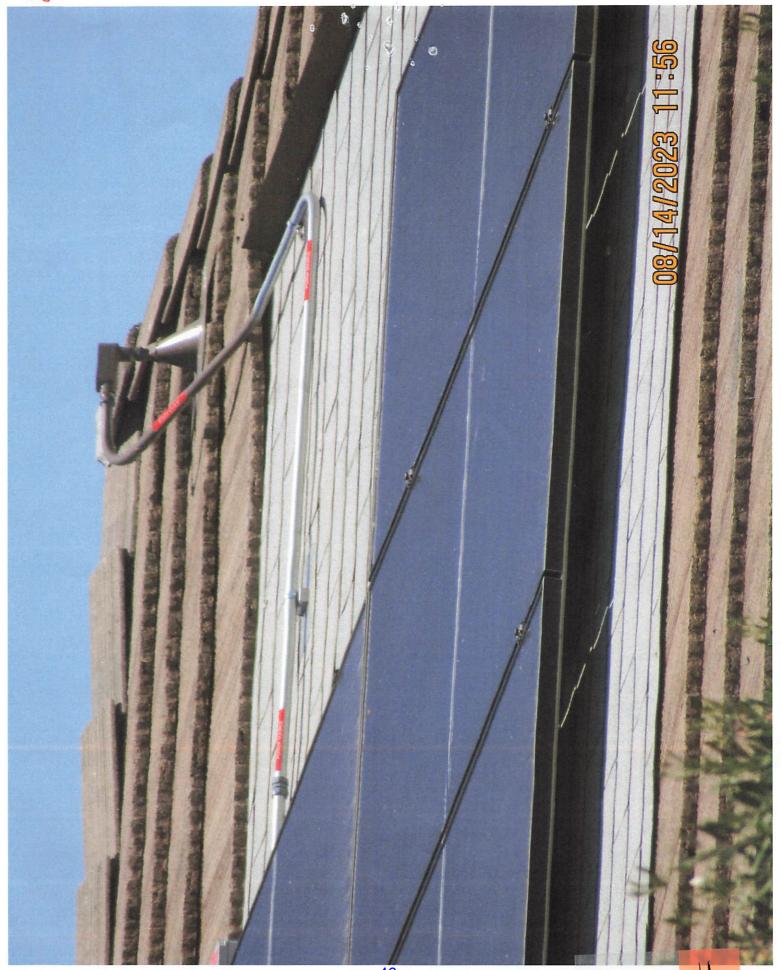


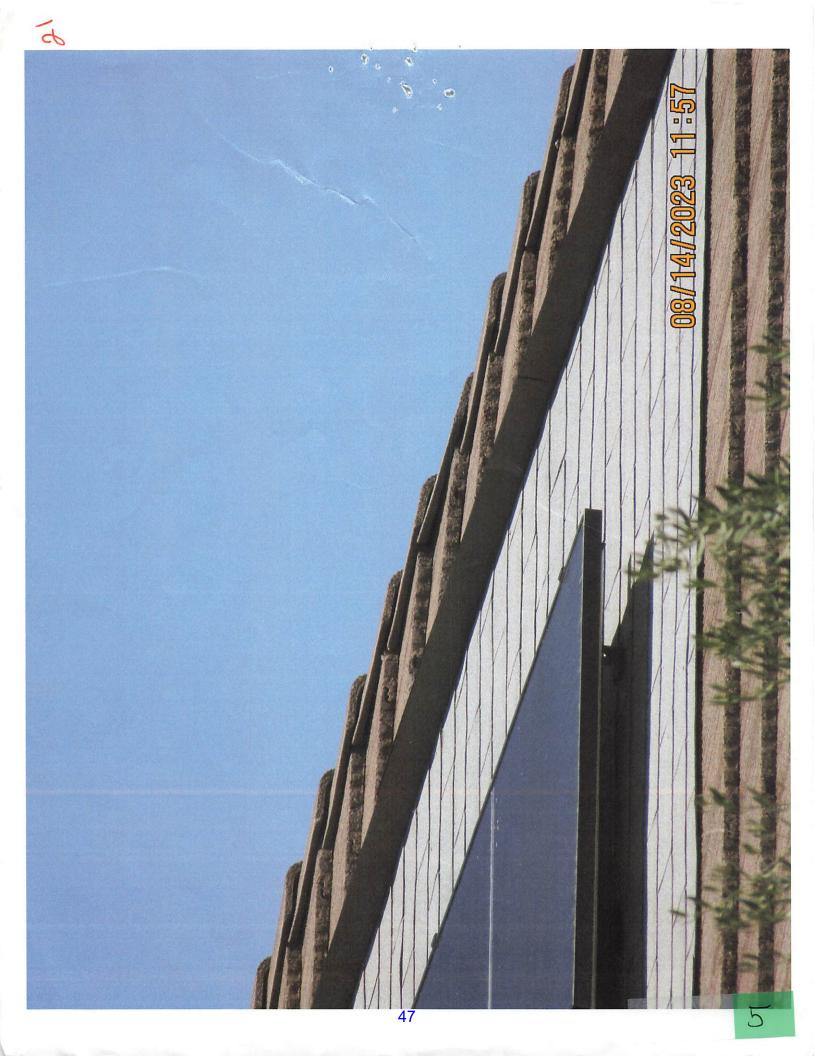














Date: 11/5/24

To: Board of Directors

From: Planning and Compliance Department

Board Action/Resolution: Member Wesley Hamik Appealing ACC Denial - Shade Cover in Side

Setback

T/L: 3846-051 Address: 30154 Point Marina Dr

Rule Violation

Member Since July 29, 2021

PC.3.1 Application of Setbacks
PC.3.1c Side Setback
PC.7.6 Failure to Obtain a Permit

Exhibits for Review

Exhibit 1	Plot plan 1
Exhibit 2	Picture – Shade Cover
Exhibit 3	RivCo Overview 2019
Exhibit 4	RivCo Overview 2020

Background

During a routine inspection, the inspector noted a patio cover/shade cover located in the five (5') foot side setback, in violation of the CC&Rs setback requirements.

A hearing notice (**V9-921**) was sent to the member requesting the member to either submit an application, appeal the violation, or remove.

An application (P2-4184) was submitted for ACC Committee review August 29, 2024.

The Committee was unable to approve the application because the patio shade cover was in violation of the five (5') foot side setback, per PC.3.1c, a CC&R violation.

Rules Description

The CC&Rs provide that no improvement may be installed, placed, or moved on a lot, or altered or modified, without the written approval of the Committee. A permit is required for any project on the property except softscape and remodeling of the internal approved habitable structure. Architectural approval application forms can be picked up at the Planning and Compliance Department or online at the CLPOA website. Completed application forms and application fees, if required, must be submitted to the Planning and Compliance Department. Upon submission, the application will be scheduled for review by the Committee.





Applicants may attend the Committee's meeting. Following the Committee's review and decision, the applicant will be mailed a written decision.

PC.1.2 Starting A Project Prior to Approval - Approval of all applications must be granted prior to the commencement of the work.

PC.3.1 Application of Setbacks - Setbacks should generally be kept free of structures. NO IMPROVEMENT SHALL BE CONSTRUCTED, PLACED OR MAINTAINED WITHIN A SETBACK UNLESS SPECIFICALLY APPROVED BY THE COMMITTEE. It is the Committee's expectation that only improvements such as landscaping, driveways, retaining walls and stairways will be approved for installation in a Front Setback and improvements such as landscaping, decks, gazebos, pools, and other typical back yard improvements will be approved for installation in the Rear Yard Setback. Each application seeking approval for installation of an improvement in a setback area will be considered by the Committee on an individual basis.

PC.3.1c Side Setback - Five (5') feet from each lot Side Property Line, except corner lots, which shall be ten (10') feet on the side adjacent to the side street only. The interior Side Property Line setback for a corner lot will be five (5') feet. No structures are allowed in the side setbacks. This area is also called the Side Yard.

PC.7.6 Failure to Obtain a Permit - Members who fail to obtain a permit and start or complete a project that violates the Planning and Compliance section (except **PC.1.2**) shall be subject to a fine and/or removal of the project depending on the violation.

Committee Results

The Committee met and the application was denied:

1st Meeting Denied August 29, 024: patio cover does not meet setback requirements per PC.3.1c, a CC&R requirement.

<u>Members Appeal</u> – Member states that the existing shade cover for the HVAC unit. The shade cover is shading the HVAC unit. Has been in place for over 10 years. Neighbors approve of it. Requesting a variance because it would cost thousands to remove. It was in place when I moved in.

Fiscal Impact

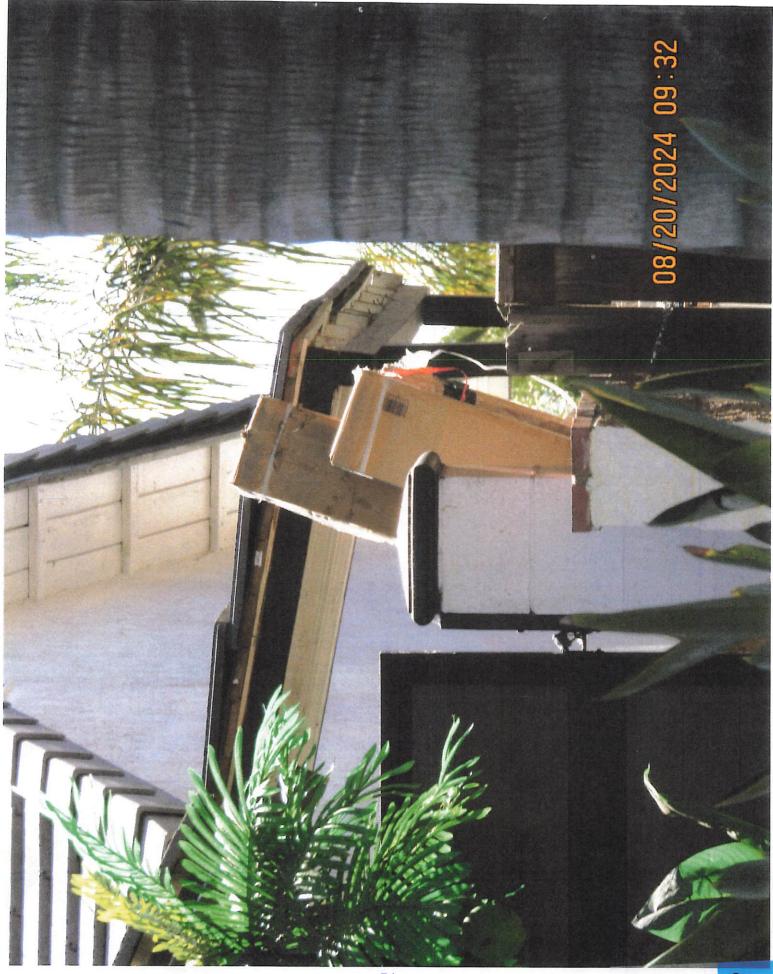
None

Staff Recommendation

Staff recommends that the Board of Directors uphold the ACC Committee decision and deny the members request for the patio/shade cover located in the five (5') foot side setback.

Cheryl	Mitchell		
Senior	Planning and	Compliance	Manager



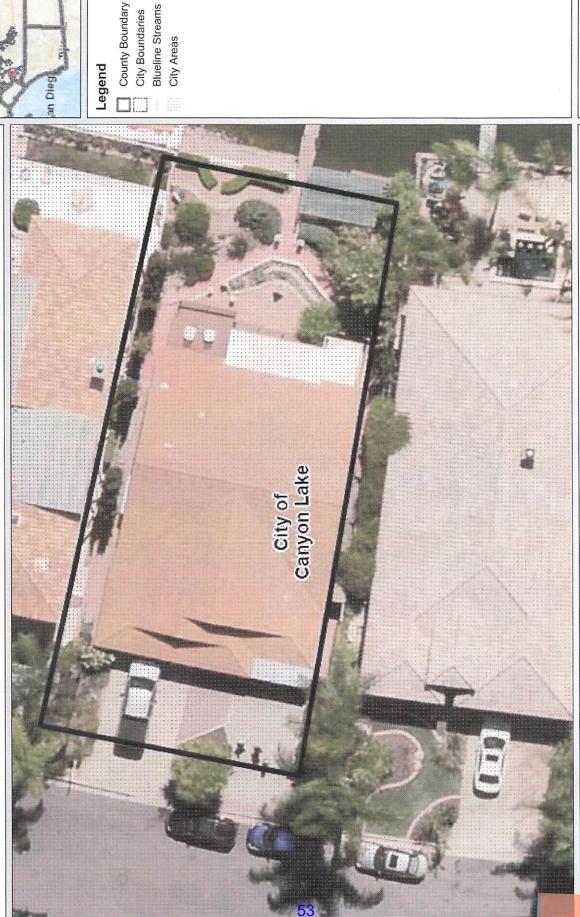




Map My County Map

30154 Point Marina Dr

Los



Notes Shade Cover in Side Setback

© Riverside County GIS

REPORT PRINTED ON... 10/23/2024 10:54:05 AM

47 Feet

IMPORTANT Maps and data are to be used for reference purposes only. Map features are approximate, and are not necessarily accurate to surveying or engineering standards. The County of Riverside makes no warranty or guarantee as to the content (the source is often third party), accuracy, timeliness, or completeness of any of the data provided, and assumes no legal responsibility for the information contained on this map. Any use of this product with respect to accuracy and precision shall be the sole responsibility of the user.